



## GILLY'S GEMS (GG points) THANK YOU CLUB

### **1. TERMS AND CONDITIONS**

The following Agreement describes the terms and conditions that apply to your GG points (These Terms and Conditions apply to the use of your GG points and govern the relationship between Gilly Bachelor Travel Expert and you). Use of your GG points will constitute acceptance of these Terms and Conditions. You must therefore read them carefully. If there is anything you do not understand, please contact call 01902 288104 or email [gilly.bachelor@notjusttravel.com](mailto:gilly.bachelor@notjusttravel.com).

### **2. MEMBERSHIP**

GG points are our way to show our appreciation for your loyalty by rewarding you with points every time you spend money with us. If you are making a holiday booking the lead passenger will be awarded the points. You can also accrue points by referring clients and leaving online reviews.

Once you reach a certain number of points you will be able to access various holiday perks and benefits. The benefits you are awarded will be subject to your member status and the value (£) of your new holiday booking as minimum spend levels apply. You will be advised of these at time of booking.

Gilly Bachelor Travel Expert will not be liable for any costs or losses which arise in connection with the programme being cancelled or amended. However, members will be informed of any significant changes to Gilly's Gems by email or via our website.

### **3. HOW TO ACCRUE POINTS**

Your points will be accrued from all your life-time bookings with us; however, points will not be awarded to cancelled bookings. If you book a holiday your points will be awarded to the lead passenger only.

Points can be earned on the purchase of a new holiday, by referring new clients and by leaving an online review (see values below).

- For every £1 you spend with us you receive one loyalty point, unless your booking is just for you, as our solo travellers receive two points for every £1 they spend!
- If you refer someone to us and they go ahead and book a holiday with us, our new client will have the choice for you to receive a gift or one point for every £1 they spend on their first booking (they receive their points too!);
- For every Google review you will receive 1000 points.

### **4. STATUS AND BENEFITS**



***Loyalty points have no cash value and cannot be refunded or exchanged.***

As a welcome gift to Gilly's Gem Club all new members will receive a travel magazine subscription. All members will also receive personal invites to private events and access to exclusive deals.

**EMERALD – 25,000 points or more**

- Airport security fast passes.

**RUBY – 50,000 points or more**

Emerald benefits plus one or more of the following benefits:

- UK departure airport lounge passes.
- UK airport parking.
- Upgrade from a shared to private transfers.
- In-room welcome gift.

**DIAMOND – 100,000 points or more**

Emerald and Ruby benefits plus:

- UK airport private transfers (mileage restrictions apply).
- Personalised travel gift.

***\*\*\* Minimum booking values apply and are subject to change. We will confirm your loyalty scheme benefits at time of booking your next holiday \*\*\****

**5. CANCELLATION, TERMINATION AND EXPIRY**

Gilly Bachelor Travel Expert reserves the right to terminate any membership of this Loyalty Club. In certain instances where the member is suspected of abusing the Loyalty Scheme that member's monetary balance will be forfeited, and unused points will be cancelled.

Your points do not have an expiry date. However, if you do not book a holiday, refer a new client (that makes a booking) or leave an online review by 31 December 2024 your points will expire.

**Data Protection Statement**

When you reach 25,000 points we automatically enrol you into this loyalty scheme using the personal details we have on record from your holiday bookings. If you do not wish to participate in this scheme please let us know. Information will be processed in accordance with our data protection policies. Members can amend these details at any time by emailing [gilly.bachelor@notjusttravel.com](mailto:gilly.bachelor@notjusttravel.com).



We would like to reassure you that your details are safe with us and will never be released to any other external companies or third-party groups for their marketing purposes.

We will use your personal details to send you information about Gilly's Gems and details of any future or current promotions. If at any time you would like us to stop contacting you about our Loyalty Club please let us know and we will do so immediately.

*Created 30<sup>th</sup> November 2023*  
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